NHS Bradford & Airedale.

Delivering best value healthcare.



"It was always recognised that this project would be difficult due to competing demands of stakeholders and changing needs of the PCT. Business Evolution was able to solve the issues raised and use their knowledge of complex procurement processes to develop a process that was transparent, inclusive and effective."

Simon Grant, Deputy Director Medicines Management, NHS Bradford and Airedale NHS Bradford and Airedale is a primary care trust responsible for all the health services delivered in the local community. It commissions – that is, plans and pays for – health services for 500,000 people in West Yorkshire, and its aim is to deliver best value.

NHS Bradford and Airedale provides a range of services including family doctors, dentists, pharmacists, opticians and local and specialist hospitals. It manages an annual budget of £835 million and employs 2,300 people.

Complex process

The PCT engaged Business Evolution to support them develop a procurement process for a pharmacy support contract re-tender. Business Evolution was selected because of their track record in delivering projects on time, experience of working with a range of stakeholders and knowledge of NHS processes and commercial procurement.

Business Evolution developed a robust framework for the tender and a process that was transparent, inclusive and effective. We managed programme board meetings in conjunction with the senior pharmacy manager responsible for the project and adapted the programme as circumstances demanded.